



IMPORTANT SAFETY RECALL NOTICE

Subject Öhlins TTX36 Shock absorbers	Date 2015-03-25	Page 1(3)
Author Robert Brinkmark	Distribution TTX36 MC aftermarket Shock absorbersOwners	

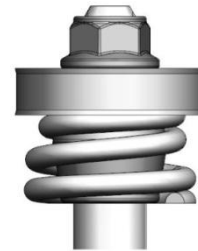
Dear **Customer**

Öhlins Racing AB has discovered an assembly defect in certain batches and part numbers of aftermarket TTX36 (TTX GP, TTX RT & TTX36 MKII) MC shock absorbers.

Öhlins Racing AB has therefore decided to recall all the affected aftermarket TTX36 shock absorbers of the models and batches listed below to rectify the issue.

The cause for this defect is the piston-shaft nut which in some cases has not been torqued at full metal to metal contact because the top out spring is preventing the piston to reach its final position due to high friction.

Component assemblage shown in figure below.



IMPORTANT NOTICE!

If the piston-shaft nut comes loose the result will be loss of damping and on some applications it can also cause the shock absorber to come apart. Either of these events may surprise the rider in a way that the rider no longer has full control of the motorcycle.

We therefore strongly urge you to stop using the bike until the shock absorber has been removed or corrected! It can be a safety issue to use the bike with the faulty shock absorber on the bike.

This assembly defect has been rectified and the issue does not exist on shock absorbers with an earlier or a later batch number.

We therefore ask you to contact an Öhlins service center to have the shock absorber corrected.

Please visit <http://www.ohlins.com/contact/distributors/> alternatively contact us using the contact details below.

You will not bear any costs for this. Öhlins Racing AB will through us cover all costs related to removing and correcting the shock absorber.



INFORMATION

Subject TTX36 MC aftermarket Shock absorbersOwners	Date 2015-03-25	Page 2(3)
---	--------------------	--------------

If you no longer are the owner of the bike with this shock absorber mounted, please provide us with information about the new owners, using the contact details below.

Batch numbers for the shock absorbers in question can be found below.

You can find the batch number on the shock absorber, stamped on the cylinder head, near the top mounting point.

If you chose to removethe shock absorber from the bike yourself, please ship it to us using the pre-paid address label. Don't forget to put your name and address information in the box. This is important for us so we can trace all claims.

If you have any further questions regarding this, please contact us using the contact details below.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Yours sincerely

Öhlins Racing AB

Part No	Batchnumber(s)
AP 340	136734 136735 137254 138061 309524
BM 147	137936
BM 340	136737 136739 137874 138320
BM 342	136741 137875
BM 343	136742 136920
BM 345	309605
BM 677	138736
DU 339	309611
DU 339P	137191 137494 309541
DU 340	136743 136744 137149 137495 309528
DU 868 (DU 871)	136527 138064
HO 339	136745 136746 136747 309529
HO 340	136749 136753 136754 137163 137593 309530
HO 358	137513 138121 309517
KA 035	136126 137366 138068
KA 040	137030 137735
KA 336	136755 136756 137268 138613 309531

Öhlins Racing AB



INFORMATION

Subject TTX36 MC aftermarket Shock absorbersOwners	Date 2015-03-25	Page 3(3)
---	--------------------	--------------

<u>KA 338</u>	<u>136757 137741 309532</u>
<u>KA 340</u>	<u>136758 136759 136760 136761 137031 137515 137822 137904 138293 309533</u>
<u>KA 358</u>	<u>137070</u>
<u>KA 788</u>	<u>137518</u>
<u>SU 026</u>	<u>137752 138791</u>
<u>SU 339</u>	<u>136762 136763 137521 137753 309534</u>
<u>SU 340</u>	<u>136764 136765 137522</u>
<u>SU 357</u>	<u>309522</u>
<u>SU 789</u>	<u>138770</u>
<u>SU 932</u>	<u>137523</u>
<u>TR 338</u>	<u>309584</u>
<u>TR 339</u>	<u>136770 309536</u>
<u>YA 339</u>	<u>136771 136772 136774 136775 136924 137185 137528 137933 309537 309610</u>
<u>YA 340</u>	<u>136776 136777 136778 137912 138631 309538</u>
<u>YA 358</u>	<u>309519</u>
<u>YA 359</u>	<u>309563</u>
<u>YA 931</u>	<u>135517</u>